

Privacy Policy



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Protecting the privacy and safeguarding the personal and financial information of our users and website visitors is one of our highest priorities. This privacy policy ("Policy") explains how the Quantfury group (collectively "Quantfury", "we" or "us" and each member of the Quantfury group for whose services you registered, "Quantfury Entity") collects, uses, and discloses personal information through its websites, mobile applications, and other products and services that link to this Policy, including any of the products and services detailed in the following paragraph (collectively, the "Services") or when you otherwise interact with us.

Quantfury provides a mobile application, web-based trading platform, and/or Quantfury website, www.quantfury.com ("Quantfury App") that allows eligible users to obtain economic exposure to the price movement of an underlying financial instrument without the need for ownership and physical settlement of the underlying financial instrument. The Services include providing: (i) the Quantfury App, (ii) any additional services which facilitate payment and wallet services, and/or (iii) any other site, web platform, mobile application or other service facilitated by any Quantfury Entity (any account described in (i)-(iii) being a "Quantfury Account" for the purpose of this Policy).

By utilising the Services, you expressly consent to the collection and use of personal information by Quantfury as explained in this Policy. This Policy forms part of the relevant Quantfury Entity's terms and conditions, terms of business, agreement with you and/or terms of use as the case may be.

If you accept or agree to this Policy on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind that company or other legal entity to this Policy and, in such event, "you" and "your" will refer and apply to that company or other legal entity.

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1. COLLECTION OF YOUR PERSONAL INFORMATION

We collect your personal information directly from you and indirectly as a result of your relationship with us. For example, we collect information when you create a Quantfury account, participate in any interactive features of the Services, fill out a form, participate in a Quantfury contest or promotion, make a purchase, communicate with Quantfury via third party social media sites, request user support, or otherwise communicate with us.

A. When You Sign Up or Register for a Quantfury Account or Services

If you sign up for a Quantfury Account or other Services, we will collect information directly from you including your name, email address, nationality, telephone number, date of birth, credit card and wallet address. We may also request additional information such as your gender, place of birth, addresses, citizenship and residency status, tax identification numbers, and information about your experience trading, education, source of income, investment aims and appetite, occupation, annual income, and other details or questions as may be required in the creation of your profile and the account opening process as may be amended by Quantfury from time to time.

We will also ask you to provide a copy of an identification document, such as a passport, visa or national identity card, a utility bill and such other documents as may be required by us in order to comply with our regulatory obligations and to verify your identity. Further details about the identification process can be found in the relevant Quantfury Entity's terms and conditions, terms of business and/or terms of use, as the case may be.

You may provide this information to us directly, or by signing into your account/service with a third party, including without limitation, a third party social media platform or search engine.

We will use the information that we collect about you to:

- create and maintain your Quantfury Account;
- allow you to log in to Quantfury;
- verify your identity and carry out checks that we are required to conduct by applicable laws and regulations, "know your customer" (KYC), anti-money laundering (AML), fraud, sanctions, and politically exposed person (PEP) checks;
- contact you on matters relating to your Quantfury Account, including to request any additional information or documentation, provide you with notices related to your Quantfury Account, general updates, market updates, and other marketing materials, including about the Services offered by Quantfury;
- tailor the Services offered to you, including without limitation, to perform any appropriateness assessments for using the Services;
- assess your risk and maintain administrative services relating to our business;
- set up security measures to secure your account; and
- provide the Services.

You further agree to update such information upon Quantfury's request, if Quantfury considers the information provided to be untrue, incorrect, incomplete and/or inconsistent with other information provided by you at any time. You acknowledge that we may rely upon such information and that you are responsible for any damages or losses which may result from any inaccuracies, including without limitation, the inappropriateness of our Services to your profile. If you do not provide personal data that we tell you is mandatory, it will mean that we cannot provide the Services to you and reserve the right to unilaterally close your account or terminate your access to the Services.

B. When You Contact Us

If you contact us by telephone, email, chat, social media platform messaging, post, or use any another function offered by Quantfury, such as the chat feature, we will collect any information about the communication and any additional information that you choose to give us. We will use this information to review, investigate, and respond to any comment or question that you may raise. Please note that we record and retain all telephone calls and other communication with us and may use it in our dealings with you, including any dispute resolution or legal proceedings.

C. When a Quantfury User Invites You to Use Quantfury

Users of Quantfury can invite their contacts to sign up for an account with us. We only collect the email addresses of individuals that users choose to invite to join Quantfury and Quantfury only uses the email addresses for sending an invitation to the individual at the request of the existing Quantfury user.

2. INFORMATION ABOUT YOUR USE OF QUANTFURY SERVICES

When you access or use our Services, we automatically collect information about you, including:

- Financial information: We may collect financial information related to your use of the Services, including information you provide to us or that we collect from public sources.
- Log information: We collect log information about your use of the Services, including the type of browser you use, app version, access times, pages viewed, your IP address, any other network identifiers, and the page you visited before navigating to our Services.
- Device information: We collect information about the computer or mobile device you use to access our Services, including the hardware model, operating system and version, unique device identifiers and mobile network information.
- Activities on the Quantfury App: We collect records of your activity on the Quantfury App, including any content you post, your Quantfury Account details, the time, value, and currency of any deposit, withdrawal, or transaction made and the payment method.
- Location information: In accordance with your device permissions, we may collect information about the geo-location of your device.
- Information collected by cookies and other tracking technologies: We use different technologies to collect information, including cookies and web beacons.

3. PROCESSING AND USE OF YOUR PERSONAL INFORMATION

We must have a legal basis (also known as a lawful reason) to process your personal information. In most cases, the legal basis which allows us to process your personal information will be one of the following:

- To allow us to take actions that are necessary for us to provide you with the Services.
- To allow us to meet our legal obligations (for example, getting proof of your identity to meet our AML obligations)
- To protect our legitimate interests (for example, to understand how you use our Services so we can develop new services and improve the services)
- We have your permission to use your information
- In the case of sensitive personal data, it is in the substantial public interest (for example, to support you if you are or become a vulnerable customer).

We use the information we collect to provide, maintain, and improve the Services, such as to administer, verify, and maintain your Quantfury Account, to provide the Services you request and customise your experience with us. We also use the information we collect to:

- carry out our obligations owed to you;
- comply with our regulatory and legal obligations;
- administer transactions and monitor trading activity on Quantfury, including by detecting inconsistencies in payments and trades and looking out for potentially illegal activities;
- determine whether a payment method is being abused;
- compile statistical analysis of the pages of our Quantfury App and monitor and analyse our business;
- investigate and manage enquiries, disputes and legal proceedings and comply with court orders, mandatory dispute resolution determinations and mandatory government authority or law enforcement orders or directions;
- provide information about you and your trading with us to reporting agencies;
- participate in crime prevention, legal and regulatory compliance and to assist regulatory, cybercrime, data and information protection authorities and police with their enquiries and enforcement, even if not compelled to do so;
- develop and market other Quantfury products and services; and
- novate, transfer or assign any of the rights or liabilities of the Quantfury Entity.

4. SHARING YOUR PERSONAL INFORMATION

We will keep your information confidential and will not share the personal information we hold about you except in the following circumstances:

- between and among the Quantfury Entity, Quantfury, and our current and future parents, affiliates, subsidiaries, and other companies under common control and ownership; and
- with third-party vendors and service providers who perform services for us, such as identification verification, fraud prevention, advertising, and analytics services;
- in connection with, or during negotiations of, any merger, sale of company assets, financial or acquisition of all or a portion of Quantfury by another company;
- disclosure in accordance with, or required by, any applicable law or legal process, including lawful requests by public authorities to meet national security or law enforcement requirements;
- if we believe your actions are inconsistent with our terms and conditions, terms of business and/or terms of use, or policies as the case may be;
- or to protect the rights, property, and safety of Quantfury or others; or
- where we have your consent.

As we operate globally, we may need to share your information with providers outside the country you live in or outside the country in which we provide the Services. Please see Section 8 below for more information about sharing your information abroad.

We may allow others to provide analytics services and display advertisements about our Services on our behalf across the web and in mobile applications. This may involve cookies and other technologies to collect information about your use of the Services. This information may be used by Quantfury to, among other things, analyse and track data, determine the popularity of certain content, deliver advertising and content targeted to your interests in our Services, and better understand your online activity in connection with the Services.

5. RETENTION OF YOUR PERSONAL INFORMATION

We may store the information we collect on you for as long as is necessary for the purpose(s) for which we originally collected it, or for other legitimate business purposes, including to meet our legal, regulatory, or other compliance obligations. The period for which we will retain personal information will vary depending on the purposes that it was collected for, as well as the requirements of any applicable law or regulation.

If you have a Quantfury Account, we will store your personal information for as long as you maintain that account, and after you cease holding an account, for as long as we are required to by laws and regulations that are applicable to us. Should you close your account, we may periodically contact you to offer you the opportunity to reactivate your account or participate in any other offers, unless you notify us that you do not wish to be contacted in this manner.

6. SECURITY AND INTEGRITY OF YOUR PERSONAL INFORMATION

We protect your personal information by using data security technology and using tools such as firewalls and data encryption. We also require that you use a personal username and password every time you access your Quantfury Account. We recommend that you do not re-use a password previously used by you for other platforms/services.

Remember that you are ultimately responsible for maintaining the secrecy of your Quantfury Account user name and password. We strongly recommend that you do not disclose this information to anyone.

We restrict access to personal information at our offices so that only officers and/or employees with a legitimate business purpose can access it.

7. CHANGES TO THIS POLICY

This Policy will be reviewed and updated from time to time to take account of changes to our operations or practices and, further, to make sure it remains appropriate in light of any changes in law, technology, and the business environment. In the event Quantfury materially changes this Policy, the revised Policy will promptly be posted to our websites. By opening an account with us, you expressly accept the posting of the revised Policy electronically on our website as actual notice to you. Any personal information held will be governed by our most current Policy.

8. SHARING INFORMATION ABROAD

If we share your information with organisations in other countries, we will make sure that they apply equivalent levels of protection of your personal information as we do. This may be applying relevant clauses in contracts to make sure that your personal information is adequately protected.

We may be required to:

- transfer your personal information from the UK to the EU, the European Economic Area (EEA) or elsewhere; and
- receive personal data from outside the UK (including from the EU or EEA) into the UK.

9. YOUR RIGHTS

Depending on your country of residence, you may have certain rights in relation to your personal information. This includes:

- asking for a copy of the data (including an electronic copy) we hold about you;
- asking us to make corrections about the personal information we hold about you;
- restricting how we use your personal information;
- asking us to delete your personal information; and
- objecting to ways in which we use your personal information.

Your ability to exercise these rights will depend on a number of factors and we may not always be able to agree to your request.

10. HOW TO CONTACT US

If you have any questions about this Policy, please contact us at privacy@quantfury.com.